



## Notice Informing Individuals About Nondiscrimination and Accessibility Requirements and Nondiscrimination Statement:

### Discrimination is Against the Law

South Arkansas Orthopaedics (SAO) complies with applicable Federal and State civil rights laws and does not discriminate, exclude, or treat people differently on the basis of race, color, national origin, age disability, or sex. South Arkansas Orthopaedics (SAO) does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

We provide free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters, written information in various formats (large print, audio, accessible electronic formats, other languages).

South Arkansas Orthopaedics provides free language services to people whose primary language is not English.

If you need these services speak with the receptionist at 1-870-862-1144.

If you believe the South Arkansas Orthopaedics has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with Kathey Jones, 2700 Vine Street, Eldorado, Arkansas 71730. You can file a grievance by mail, in person or by fax at 1-870-875-1733.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office of Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phones at:

U.S. Department of Health and Human Services  
200 Independence Avenue  
Room 509F, HHH Building  
Washington, CD 20201  
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

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